



## Octapharma 2024 May Bank Holiday Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 2nd May	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm
Friday 3rd May	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 4.00pm will be delivered Tuesday 7th May. Frozen products ordered by 4.00pm will be delivered Wednesday 8th May.
Saturday 4 <sup>th</sup> May	Closed	No*	No*	
Sunday 5th May	Closed	No*	No*	
Monday 6th May	Closed	No*	No*	
Tuesday 7th May	8:30am – 5:00pm	Yes	Yes	Normal service resumes.
Thursday 23rd May	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm
Friday 24th May	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 4.00pm will be delivered Tuesday 28th May. Frozen products ordered by 4.00pm will be delivered Wednesday 29th May.
Saturday 25th May	Closed	No*	No*	
Sunday 26th May	Closed	No*	No*	
Monday 27th May	Closed	No*	No*	
Tuesday 28th May	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

**\*An out of hours delivery service is available during bank holidays and weekends for deliveries of fibryga<sup>®</sup> octaplex<sup>®</sup> and octaplasLG<sup>®</sup>**

**Out of Hours Delivery Service: 07740 483 839 - please note that delivery charges will apply for this service**

Customer Services Telephone: 0161 837 3771  
Customer Services Fax: 0161 837 3799  
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