



Octapharma 2022 May/June Bank Holiday Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 28th April	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm
Friday 29th April	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 4.00pm will be delivered Tuesday 3rd May. Frozen products ordered by 4.00pm will be delivered Wednesday 4th May.
Saturday 30th April	Closed Weekend	No*	No*	
Sunday 1st May	Closed Weekend	No*	No*	
Monday 2nd May	Closed Bank Holiday	No*	No*	
Tuesday 3rd May	8:30am – 5:00pm	Yes	Yes	Normal service resumes.
Tuesday 31st May	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm
Wednesday 1st June	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 4.00pm will be delivered Monday 6 th June. Frozen products ordered by 4.00pm will be delivered Tuesday 7 th June.
Thursday 2nd June	Closed Bank Holiday	No*	No*	
Friday 3rd June	Closed Bank Holiday	No*	No*	
Saturday 4th June	Closed Weekend	No*	No*	
Sunday 5th June	Closed Weekend	No*	No*	
Monday 6th June	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

***An out of hours delivery service is available during bank holidays and weekends for deliveries of octaplex® and octaplasLG® - please note that there is a charge for this service.**

Customer Services Telephone: 0161 837 3771
Customer Services Fax: 0161 837 3799
Customer Services Email: customerservices.UK@octapharma.com
Website: www.octapharma.co.uk
Out of Hours Delivery Service: 07740 483839