

## Octapharma 2024 Easter Holiday Delivery Services and Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Wednesday 27th March	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products (orders must be received by 4:00pm).
Thursday 28th March	8:30am – 4:00pm	Yes	Yes	Ambient/Refrigerated products will be delivered Tuesday 2nd April. Frozen products will be delivered Wednesday 3rd April.
Friday 29th March	Closed	No*	No*	
Saturday 30th March	Closed	No*	No*	
Sunday 31st March	Closed	No*	No*	
Monday 1st April	Closed	No*	No*	
Tuesday 2nd April	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

\*An out of hours delivery service is available during bank holidays and weekends for deliveries of fibryga® octaplex® and octaplasLG®

Out of Hours Delivery Service: 07740 483 839 - please note that delivery charges will apply for this service

Customer Services Telephone: 0161 837 3771 Customer Services Fax: 0161 837 3799

Customer Services Email: <a href="mailto:customerservices.UK@octapharma.com">customerservices.UK@octapharma.com</a>

Website: www.octapharma.co.uk