



Octapharma 2024 August Bank Holiday Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 22nd August	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Friday 23rd August	8:30am – 5:00pm	Yes	Yes	Ambient/refrigerated products ordered by 4.00pm will be delivered Tuesday 27th August. Frozen products ordered by 4.00pm will be delivered Wednesday 28th August.
Saturday 24th August	Closed	No*	No*	
Sunday 25th August	Closed	No*	No*	
Monday 26th August	Closed	No*	No*	
Tuesday 27th August	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

***An out of hours delivery service is available during bank holidays and weekends for deliveries of fibryga[®] octaplex[®] and octaplasLG[®]**

Out of Hours Delivery Service: 07740 483 839 - please note that delivery charges will apply for this service

Customer Services Telephone: 0161 837 3771
Customer Services Fax: 0161 837 3799
Customer Services Email: customerservices.UK@octapharma.com
Website: www.octapharma.co.uk