



Octapharma 2018 Christmas/New Year Holidays Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 20 th December	9:00am – 5:30pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 3:00pm
Friday 21 st December	9:00am – 5:30pm	Yes	Yes	Ambient/Refrigerated products ordered by 3:00pm will be delivered Monday 24 th December. Frozen products ordered by 3:00pm will be delivered Friday 28 th December
Saturday 22 nd December	Closed Weekend	No*	No*	
Sunday 23 rd December	Closed Weekend	No*	No*	
Monday 24 th December	9:00am - 5:30pm	Yes	Yes	Ambient/Refrigerated products ordered by 3:00pm will be delivered Thursday 27 th December. Frozen products ordered by 3:00pm will be delivered Friday 28 th December
Tuesday 25 th December	Closed Bank Holiday	No*	No*	
Wednesday 26 th December	Closed Bank Holiday	No*	No*	
Thursday 27 th December	9:00am – 5:30pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 3:00pm
Friday 28 th December	9:00am – 5:30pm	Yes	Yes	Ambient/Refrigerated products ordered by 3:00pm will be delivered Monday 31 st December. Frozen products ordered by 3:00pm will be delivered Thursday 3 rd January 2019



Saturday 29 th December	Closed Weekend	No*	No*	
Sunday 30 th December	Closed Weekend	No*	No*	
Monday 31 st December	9:00am – 5:30pm	Yes	Yes	
Tuesday 1 st January 2019	Closed Bank Holiday	No*	No*	
Wednesday 2 nd January 2019	9:00am – 5:30pm	Yes	Yes	Normal service resumes.

*An out of hours delivery service is available during bank holidays and weekends for deliveries of octaplex® and octaplasLG® - please note that there is a charge for this service.

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Customer Services Fax: 0161 837 3799
Customer Services Email: customer.services@octapharma.co.uk
Website: www.octapharma.co.uk
Out of Hours Delivery Service: 01889 565 652