

Octapharma 2019 Easter Holiday Delivery Services and Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Wednesday 17 th April	9:00am – 5:30pm	Yes	Yes	Last day for ordering standard next working day delivery on all products (orders must be received by 3:00pm).
Thursday 18 th April	9:00am – 5:30pm	Yes	Yes	Ambient/Refrigerated products will be delivered Tuesday 23 rd April. Frozen products will be delivered Wednesday 24 th April.
Friday 19 th April	Closed Bank Holiday	No*	No*	
Saturday 20 th April	Closed Weekend	No*	No*	
Sunday 21 st April	Closed Weekend	No*	No*	
Monday 22 nd April	Closed Bank Holiday	No*	No*	
Tuesday 23 rd April	9:00am – 5:30pm	Yes	Yes	Normal service resumes.

*An out of hours delivery service is available during bank holidays and weekends for deliveries of octaplex[®] and octaplasLG[®] - please note that there is a charge for this service.

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 Customer Services Fax: 0161 837 3799
 Customer Services Email: customerservices.UK@octapharma.com
 Website: www.octapharma.co.uk
 Out of Hours Delivery Service: 01889 565 652